

Abdulaziz - Ashkanani

Zain telecommunications

Contact

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Education

Diploma of human resources

Key Skills

Technical Skills, Computer Skills,
Effective Communications,
Problem Solving Skills

Objective

My goal is first to have a chance to show my skills in a bigger position as well as helping the company achieve greater results. I prefer to provide larger support in resolving technical issues and difficulties and I am convinced that my problem solving skills can be quite beneficial.

Experience

2017 - Present
Trouble Ticket Agent • technical support • Zain company

Communication

At different jobs, I spent so much time on dealing with customers either directly or indirectly. I have had many experiences in enhancing my communication skills through education or first-hand experience. At my current job, I always focus on customer satisfaction and this is a testimony of my effective communication skill.

Leadership

Through many jobs, I have been blessed to lead people and this is especially the case when my boss is on leave and asks me to lead. In my opinion, leadership is part responsibility and part effective communication skill.